

### **HOW CAN WE HELP YOU?**

One of Bitter Root Humane Association's priorities is to keep people and their pets together. The resources below include programs and services for both pet and owner needs, and hopefully, will give you an alternative to surrendering. Please note that our list only covers Ravalli and Missoula Counties and is not inclusive. We will do our best to keep these resources up to date. For other counties in Montana please contact your local Human Resource Council, Office of Public Assistance or call the 211 Hotline (information on page 7).

#### RESOURCES FOR ANIMAL SERVICES

#### FOOD FOR ANIMALS

### Bitter Root Humane Association-Community Pet Pantry - 406.363.5311

262 Fairgrounds Road, Hamilton, MT 59840 http://www.bitterroothumane.org

Open: Tues-Fri 1pm-6pm Sat & Sun noon- 5pm

Ravalli County: Animal food bank, open to the general public in need of pet food (dog, cat & occasional others). Food and other items availability depends on supply.

### AniMeals - 406.721.4710

1700 Rankin Street, Missoula, MT 59808

https://www.animeals.com

Missoula County/Western Montana: Providing food for hungry animals in shelters, rescues, shut-ins etc. Call for days and hours.

### The Humane Society of Western Montana - 406.549.3934

5930 Hwy 93S, Missoula, MT 59804

http://www.myhswm.org

Missoula County: The Humane Society of Western Montana continues to help community members by providing a pet food pantry for those in need and for feral cat colony caregivers. Collars, leashes, food bowls, treats and other miscellaneous pet supplies are also available. Call for days and hours.

### **HOUSING ISSUES**

Montana Fair Housing - 1.800.929.2611 or MT Relay - 711

501 E. Front Street #533, Butte, MT 59701

Montana Fair Housing

Federal and state fair housing laws prohibit discrimination in housing. These laws apply to public and private housing, and cover practices in the advertising, rental, sales, lending, appraisal and insurance industries, including the actions of Home Owner Associations and the enforcement of covenants. Federal and State nondiscrimination laws address practices that limit the availability of housing and housing related services BECAUSE OF membership in protected classes. Exemptions are included in these laws and some households may be excluded at particular housing sites.

Concerning housing issues, if you feel you are being discriminated against, contact the office and let the staff determine if you are and what options are available to you.

### **VETERINARY RESOURCES**

\*Resources for veterinary care are limited, first check with your and other local veterinarians to see if they have programs or payment options that would fit your budget.

#### **National and Online Resources**

- Look into national and regional organizations that may be able to help. <u>HSUS</u> and <u>Best Friends</u> offer resource pages with lists of organizations providing information about paying veterinary bills and veterinary assistance funds.
- Consider crowd funding through websites like <u>GoFundMe</u> or <u>Waggle</u>.
- Consider temporary credit from resources like CareCredit or Scratchpay
- The RedRover Relief Urgent Care grant program provides financial assistance, resources and emotional support for pet guardians struggling with economic hardship when pets are in life-threatening situations. The average grant is around \$250 and is intended to fill a small gap in funding that is keeping an animal from care. https://redrover.org/relief/urgent-care-grants/

### Fox Hollow Animal Project - 406.361.1081/for appointments only

493 Quast Lane, Corvallis, MT 59828 - for info email: jesse@foxhollow.biz <a href="http://www.foxhollowanimalproject.org">http://www.foxhollowanimalproject.org</a>

Ravalli County: Private non-profit organization that provides low-cost spay/neuter surgeries to feral feline colonies and private feline owners as schedule allows.

### The Humane Society of Western Montana - 406.549.3934

5930 Hwy 93S, Missoula, MT 59804

www.myhswm.org/services/vet

Missoula County: Depending on scheduling and funding, services may include: spay/neuter clinics, vaccination clinics and a medical assistance fund. For detailed information visit the website at: www.myhswm.org/services/vet

### LOST AND FOUND PET RESOURCES

Bitter Root Animal Lost & Found - Facebook Page
Lost Animals in the Bitterroot - Facebook Page
Lost and Found Animals of Montana - Facebook Page
Bitterroot Valley Lost and Found - Facebook Page
PawBoost - Online, free to use, lost and found pet nationwide network, connects to Facebook and is a smart phone responsive design. <a href="https://www.pawboost.com/">https://www.pawboost.com/</a>

### **REHOMING YOUR PET**

Having to make the decision to rehome a pet is not an easy one. At this time, many shelters & rescues are full, and may not be able to take your pet immediately. In the mean-time the following resources may help:

**Home-to-Home** - Home To Home<sup>TM</sup> is an online pet placement platform that helps pet owners find new homes (permanent or temporary) for their pets. Home To Home<sup>TM</sup> believes pets that need a new home do best if they can be transitioned directly from their current home to a new, loving home and avoid the stress of a stay at an animal shelter. <a href="https://home-home.org/">https://home-home.org/</a>

Bitterroot Pets - Facebook Page Montana Free Pets - Facebook Page Montana Animals - Facebook Page A Pets Safe Haven - Facebook Page

\*For information concerning animals in other areas of Montana, contact the local area shelter or rescues to see what programs & services may be available. Go to <a href="https://www.montanapets.org">www.montanapets.org</a>

### **National Animal Welfare Sites**

The Humane Society of the United States
The ASPCA
Alley Cat Allies

# RESOURCES FOR HUMAN SERVICES

# **FOOD FOR HUMANS**

### RAVALLI COUNTY

Ravalli County Office of Public Assistance 310 N. Third Street, Hamilton, MT 59840 Open Monday-Friday

406.363.1944

Apply for the federal food stamp program now called SNAP or Supplemental Nutrition Assistance Program. Eligibility is based on many factors. \*this office also serves to provide Temporary Assistance for Needy Families (TANF) and Health Coverage assistance. Call for information and application procedures.

Haven House Open M-W-F/10am-2pm and 2nd & 4th Wed 5pm-7pm 406.363.2450

316 N. Third Street, Ste.162, Hamilton, MT 59840 (alley entrance)

Food Bank serving residents in Hamilton and Corvallis.

Pantry Partners Open M-W-F 11am - 2:30pm 406.777.0351

3614 Alc Way, Stevensville, MT 59870

Food bank serving North Ravalli County residents.

Darby Bread Box Open M-W-F 10am - 2pm 406.821.2081

304 East Tanner Ave, Darby, MT 59829

Food Bank serving South Ravalli County residents.

WIC Program Call for days/hours 406.375-6685

205 Bedford Street (old courthouse), Hamilton, MT 59840

Nutrition education, referrals and healthy foods for pregnant, nursing and post partum women, infants and children under 5 years old. Income guidelines for eligibility. <u>WIC Program</u>

# **MISSOULA COUNTY**

Missoula County Office of Public Assistance Open Monday-Friday 888.706.1535

2677 Palmer Street, Suite 100, Missoula, MT 59808

Apply for the federal food stamp program now called SNAP or Supplemental Nutrition Assistance Program, TANF/Temporary Assistance for Needy Families and Health Coverage assistance. Households must meet basic income and resource guidelines. Call for information and application procedures.

Missoula Food Bank Check website for days/hours 406.549.0543

1720 Wyoming Street, Missoula, MT 59801

Food Bank serving the Missoula area.

www.missoulafoodbank.org

Poverello Center 406.728.1809

1110 W. Broadway Street, Missoula, MT 59802

Temporary emergency assistance. Meals served daily. Food pantry, clothing & overnight shelter. Some basic medical. Call for information, application procedures and eligibility criteria.

Salvation Army Open M-Thursday 9am-3pm 406.549.0710

339 W. Broadway, Missoula, MT 59802

Call for available services.

WIC Program Open M-F 8am-5pm 406.258.4740

301 W. Alder, Missoula, MT 59802

Supplemental foods, nutrition education and referrals for health and social services for pregnant and nursing women and children under age 5. Call office for clinic locations, dates and hours.

### ASSISTANCE WITH UTILITY BILLS

### FOR RAVALLI, MINERAL AND MISSOULA COUNTY

### The "Low Income Energy Assistance Program or LIEAP

Provides financial assistance to households to pay for home heating costs during the months of October through April. Eligibility determined by household income. General information and applications by mail by calling 728-3710 or online at <a href="https://www.hrcxi.org">www.hrcxi.org</a>

Applications also available at the Human Resource Council Offices:

Ravalli County
303 N. Third Street
Hamilton, MT 59840
Missoula County
1801 S. Higgins
Missoula, MT 59801

# **Energy Share of Montana** – Statewide Program

Energy Share helps households facing an immediate energy emergency when they have exhausted all other resources, have already used their LIEAP assistance benefit or do not qualify for LIEAP. Cannot be used for deposits. A local committee meets regularly to decide on a case by case basis whether to recommend assistance, the amount of assistance and any co-payment required.

For households in Ravalli, Missoula and Mineral Counties call the Human Resource Council at 406.728.3710 for more eligibility information and application procedures.

\*For other areas of Montana: <u>EnergyShare</u>

### HOUSING

Search for rental housing at: www.mthousingsearch.com

Search for affordable housing & other services at: www.hrcxi.org

### S.A.F.E. – Supporters of Abuse Free Environment

406.363.2793

150 Morning Star Way, Hamilton, MT 59840

www.safeinthebitterroot.org

Emergency shelter, 24 hour crisis line for victims of and those affected by domestic violence and sexual assault and/or abuse. Serves Ravalli County. Crisis Line 406.363.4600

### **Section 8 Housing Assistance Program**

Low income rental assistance program; wait list for assistance. Applications Available at the following Human Resource Council Offices or call for application to be mailed:

Ravalli County
303 N. Third
Hamilton, MT 59840
(406)363-6101 ext.245

Missoula County
1801 S. Higgins
Missoula, MT 59801
(406) 728-3710

Applications also available online at: <u>www.housing.mt.gov</u> Click on Housing Assistance Bureau.

Lists of affordable, subsidized and/or low income housing also available at the above offices or at the Human Resource Council website at: www.hrcxi.org

<sup>\*</sup>for other Montana counties, contact your local Human Resource Council.

### **LAUNDRY SERIVCES**

# Loads of Dignity - 406.360.7763

1150 Pine Street, Hamilton, MT 59840

Loads of Dignity

Many of us don't think twice about getting a clean towel out of the cupboard before stepping into our shower or putting on freshly laundered clothing retrieved from our closets. Too many of our neighbors do not have this convenience and think of this as being a "luxury."

We offer our services to our homeless and low-income neighbors 6 days a week. Our laundry services are made by appointment only and need to be made at least 24 hours ahead of time. All appointments are made by the day and not the hour. When a day is chosen, they will have from 9 am to 7 pm to come in to wash their laundry.

To alleviate stress and eliminate the need for our guests to choose between clean clothes or spending their money on gas and food, we provide a variety of types of laundry detergent, fabric softener, quarters, and hygiene bags for both adults and children. We also offer shower vouchers and will provide towels for them to keep upon request. No documentation is needed to use our services.

# FINANCIAL & MEDICAL ASSISTANCE

Information and applications for cash assistance for families with children known as TANF, assistance with medical costs through Medicaid and information on nursing home costs are all done through the state Offices of Public Assistance in each county. For addresses and telephone numbers for the offices in Ravalli and Missoula Counties see the Food Assistance listings above.

### **OTHER AVAILABLE SERVICES – General Information**

**211 Information and Referral Line** linking to area social services that include: food, health, heating, housing, day care, support groups, community organizations and much more. **Simply dial 211 on your phone** and you will connect to a "real" person who is trained to analyze your problem or question, however complicated, and refer you to the proper agencies and organizations that can help. You can also access the information on the webpage at: <a href="https://www.montana211.org">https://www.montana211.org</a>

### Child Support, State Agencies, State & Federal Jobs

Online through the State of Montana website at: www.mt.gov

### **Employment/Unemployment**

Workforce Services Division (formerly Job Service)

State website that connects to all offices; info on local, state and federal jobs and how to file for Unemployment Benefits online. Workforce Services Division

# **Ravalli County Council on Aging**

406.363.5690

310 Old Corvallis Road, Hamilton, MT 59840

Provides services for seniors in Ravalli County including: Meals on Wheels, transportation, loan closet, homemaker services, money management information and other support services. Call for days/hours. <a href="www.ravalliccoa.org">www.ravalliccoa.org</a>

### **Ravalli County Public Health Office**

406.375.6670

205 Bedford Street, Hamilton, MT 59840

RavalliCountyPublicHealthDept

County-wide health services, including immunization clinics, communicable disease surveillance, and emergency preparedness services are administered by the Ravalli County Public Health Department. Community health nurses also plan and coordinate community health programs. Tiffany Webber is the Ravalli County Public Health Director.

# **Valley Veterans Service Center**

Open M-F 8am-5pm

406.363.9838

217 N. Third Street, Suite I, Hamilton, MT 59840

 $\underline{RavalliCountyValleyVeteransServiceCenter}$ 

The Valley Veterans Service Center, located in Hamilton, MT, provides support for veterans of the US Armed Forces. Veteran Services connects veterans with several government agencies and nonprofit organizations at the federal, Montana State, and Hamilton level. These services include veteran benefits assistance, services for veterans with disabilities, and information about medical care, insurance, and education benefits. The U.S. Department of Veterans Affairs (VA) also provides veteran services in Hamilton.

# **Salvation Army**

Provides emergency vouchers for gas, food, medicine, diapers, etc. Many other services and referrals available.

Ravalli County
217 N. 3rd Ste.B-2
Hamilton, MT 59840
406.210.1453
Missoula County
355 S. Russell Street
Missoula, MT 59802
406.549-0710

#### **Social Security**

1-800-772-1213

3701 American Way, Missoula, MT 59808 <u>www.socialsecurity.gov</u>

Call for information concerning benefits or application